

A. The quality is an ordinary honesty

The principle of our quality is a honest approach to customer requirements and our job.

B. The quality is defined by a customer

The products and services must entirely meet requirements and wishes of our customers.

C. The quality concerns each of us

The quality of our products and services is directly or indirectly influenced by each colleague, each activity, each process of us.

D. Our non-quality means a success of our competitor

The non-quality products or services may cause a reduction of our credibility at customers', increase costs and decrease a sales potential by that.

E. The quality must be made

The quality cannot be assured by an outgoing control only. The production process setting must prevent from producing the non-conforming products.

F. Let's bring up to quality

The environment of a good mutual co-operation, credibility among the colleagues and departments provides significantly better conditions for our quality output than a mutual suspicion.

G. Each of us is a customer, later a supplier

Every colleague or process to whom we hand over a result of our work, is our customer.

H. The quality may be found in a simplicity

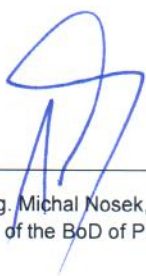
The most efficient working instructions must be designed, implemented and documented for every colleague.

I. Let's continue the journey of quality

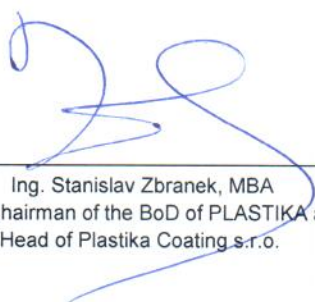
The continuous quality improvement of our work and products is a right way – method to be competitive with our products in demanding conditions.

J. The quality is also a protection of environment, safety and product liability

The effort the PLASTIKA Group is to continuously reduce negative effects of our activity on the environment.



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